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Date: 21 February 2024

Via email

Parking information for your customers, staff, delivery drivers and contractors

Work started in November 2023 on the Strand public realm regeneration project.

As the project progresses through the different delivery phases, the project team is managing a variety of issues, concerns, access, and public transport movement requirements. It is recognised that space in the area was limited prior to any work starting, and that there is no 'quick fix' solution, but where possible solutions are being explored and implemented.

With the loss of the Hackney Carriage rank on the south side of the Strand (Prezzo), Council officers have been working to ensure temporary rank space is available and that all ranks can be used and accessed by the Hackney Carriage trade.

The ranks and their restrictions are:

Temporary Hackney Carriage ranks

- Vaughan Road, available 24 hours a day (opposite the Pavilion).
- Bus stop outside 5 Fleet Street, between midnight and 6am on Friday, Saturday, and Sunday.

Permanent Hackney Carriage ranks

- Victoria Parade, available 24 hours a day, including the feeder rank.
- Torwood Street (opposite Amici), from 6pm daily.

To ensure these ranks are available to the taxis and your customers, proactive enforcement action is taking place. To ensure none of your customers, staff, delivery drivers and contractors are issued with a PCN from either Torbay Council or the Police for failing to comply with

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restrictions, we would be grateful if you could remind them of alternative parking locations, time restrictions, and not to stop bus stops or taxi ranks at any time.

Misuse of these areas has a knock-on effect, most notably on traffic flow which is already restricted due to the traffic management measures in place.

After 6pm parking locations can be found nearby at:

- Fleet Walk, open 24 hours, pay on exit.
- Beacon Quay, top deck 24 hours, Bottom deck 7am to 11pm, both pay and display.
- Meadfoot Road, open 24 hours, pay and display.
- Harbour (Terrace), 24 hours, pay and display, fully reopens from 15 March.

On-street parking (pay at meter) can also be found on:

- Parkhill Road
- The Terrace
- Torwood Gardens Road
- Torwood Street (beyond Park Hill Road / Terrace junction)
- Torbay Road (Rock Walk)

The area is also well served by several bus operators. Stagecoach offers a late evening service on the number 12 route on Monday to Saturday nights, connecting Newton Abbot, Torquay, Paignton and Brixham until 3am.

We would also like to take this opportunity to remind you of loading and unloading restrictions on Fleet Street.

- Only buses or emergency service vehicles are permitted in Fleet Street between 10am and 6pm.
- Between 6pm and 10am, only buses, and emergency service vehicles are permitted. Meaning loading and unloading on Fleet Street by goods vehicles should only happen between these hours.
- Standard passenger vehicles are not permitted to enter the Fleet Street pedestrian zone at any time, other than for access purposes prescribed in traffic regulation orders regarding properties on Braddons Hill Road West, The Terrace, and Swan Street.

We understand the regeneration work is having an impact on everyone and we are continuing to explore ways to help all businesses and trades. As a Council we will continue to remind the community that businesses in the area remain open as usual as well as providing information on parking and alternative routes.

Thank you for your help and cooperation.

Yours sincerely

David Carter

Divisional Director, Pride in Place